Change center enhancements   Scheduled Migration   07/30/04

For agencies that have a change center, a new question will be added to AGEV to indicate if the forms and CMEV/alerts should be processed by the change center worker or the primary worker.

The new field will function as follows:

1. The default value for this field will be blank. If the worker is in a change center agency this field will be required when an evfe/h is triggered.
2. Once this field is entered a worker can not update this field unless a new form is triggered.
3. When this field is Y all forms for all individuals in the case will go to the change center worker for processing. The change center worker will receive AutoPopulate (AP) and exception alerts in addition to CMEV.
4. A new indicator will display if the change center was selected (Y) or not (N).

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AGEV    EMPL/INSUR VERIFICATION CHECKLIST/EXTENSION REQUEST  07/08/04 07:02
 CASE: 1234567890                        WORKER: XCTG04    XCTG04 P KIERN
                                    CASE STATUS: OPEN   CASE MODE: REVIEW
CHANGE CENTER PROCESS?: Y

SL  SSN             EMP NAME   CHAN FORM ASSISTANCE        VERIF    EXTENDED GEN
NUM NAME            EMP BEG DT PRO? GEN  GROUPS            DUE DATE DUE DATE EVF

02  123-55-5555     FUNHOUSE     Y   B   FS               04 18 04 __ __ __ _
    KAREN TALBOT    12-01-2003           BC,MA            04 30 04 __ __ __
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Changes to exception processing

1. Current functionality: If the employer indicates more than two types of earned income AP will not occur, the case will exception. EVFE

        06   WG   MORE THAN TWO PAYMENT TYPES ARE INDICATED

New functionality: The case will not exception unless the employer indicates 3 or more types of earned income.

2. Current Functionality: If the employer doesn't indicate that the employee is employed , AP will not occur and the case will exception. EVFE/H

        14   BO   INDIVIDUAL NOT CURRENTLY EMPLOYED BY THIS EMPLOYER

New functionality: If the employer doesn't indicate that the employee is employed and there is a begin date we will assume it is a Y and AP. If the employer doesn't indicate that the employee is employed and an end date is present we will assume a N and the case will not AP.

3. Current Functionality: If the employer doesn't indicate if the individual has access to State Health plan AP will not occur and the case will exception. EVFH

        12   HI   ACCESS TO STATE HEALTH PLAN NOT COMPLETED BY THE EMPLOYER

New functionality: If the employer doesn't indicate that the employee has access to State Health Plan we will assume a N and AP. An exception will still occur when the employer indicates both a Y and N response.

4. Current Functionality: If the employer indicates N to the access response we still look at the 80% response, and individuals who could be covered response. An exception occurs when the access response is N and the 80% response is Y or the employer indicates inds who would be covered. EVFH

        20   HI   ANSWERS TO ACC/COV QUESTION IS NOT AS EXPECTED

New functionality: If the response to access is N we will ignore the 80% and inds covered response.